

Cov ntawv luam tawm yog siv rau kev siv nkaus xwb. Thov saib daim ntawv hluav taws xob rau qhov hloov tshiab kawg nkaus.

Cov Lus Txog Tsab Cai:

Yog M Health Fairview tsab cai kom sau nqi tag nrho ntawm txhua tus neeg mob. Thaum nruab tus txheej txheem sau nqi no, M Health Fairview yuav sau nqi raws txoj cai thiab yuav xa nqi mus rau neeg mob txhua lub hli tau ntev dua 120 hnuv. M Health Fairview twb npaj siab txhawb nqa cov neeg mob kom pab lawv them tag nrho lawv tus nqi, kuj suav nrog cov kev pab cuam nyiaj txiag uas peb muaj.

Lub Hom Phiaj:

Tsab cai no piav txog M Health Fairview tus txheej txheem tsub nqi thiab sau nqi thiab tej yam uas peb yuav ua yog tias tsis txais nyiaj txiag rau tus nqi, xws li yuav ua dab tsi kom sau nqi uas seem tshuav. Cov ntsiab cai uas coj tsab cai no yeej raws lub xeev Minnesota Thawj Tus Kws Lij Choj Loj Daim Ntawv Yeem Lus thiab kuj raws txoj cai 501r thiab lub xeev txoj cai. Tsis tas li ntawd, M Health Fairview yuav saib txhua tus neeg mob thiab cov neeg uas lav tus nqi (tom qab no yuav hais neeg mob xwb) sib txig thiab saib lawv rau nqi. M Health Fairview yuav saib ntsoov kom paub tseeb tias kev tsub nqi thiab kev sau nqi yeej tsim nyog thiab raws txoj cai, thiab saib ntsoov kom thiaj txiav txim siab seb tus neeg mob puas tsim nyog txais M Health Fairview Txoj Kev Pab Cuam Nyiaj Txiag.

EMTALA

M Health Fairview yuav saib xyuas cov neeg mob xwm txheej ceev txawm yog lawv tsis muaj peev xwm them nqi los xij thiab yuav coj raws li Txoj Cai The Emergency Medical Treatment and Labor Act (EMTALA). Txoj cai EMTALA no txib kom cov tsev kho mob uas muaj ib qho chaw saib xyuas mob xwm txheej ceev yuav tsum kuaj ntsuas kev kho mob rau txhua tus uas nkag los rau hauv qhov chaw kho mob xwm txheej ceev thiab thov kom kuaj ntsuas. Txoj cai no kuj txib cov tsev kho mob kom lawv xyeej tsis tau leej twg uas muaj dab tsi mob lawm. Cov lus "tsev kho mob" kuj suav cov tsev kho mob hauv tej qho chaw tsis muaj neeg coob.

Cov ntsiab lus:

ECAs – Cov Kev Sau Nqi Tshwj Xeeb (Extraordinary Collection Actions): Suav nrog cov hauj lwm kev sau nqi hauv qab no:

- Muag tus neeg mob cov nuj nqis rau lwm tog neeg feem ntau.
- Tshaj tawm cov ntaub ntawv tsis txaus ntseeg txog tus neeg mob rau lub chaw hauj lwm qiv nyiaj.
- Kev ncuu los sis kev tsis lees txais kev kho mob uas tsim nyog tam sim no vim tias tsis tau them nyiaj ua ntej los sis xav tau kev them nyiaj ntawm tus as qhauj uas tsis tau them ua ntej ua ntej kho qhov tsim nyog kho mob tam sim no.
- Cov kev nqis tes ua uas yuav tsum muaj txheej txheem kev cai lij choj los sis kev txiav txim plaub ntug; suav nrog cov khoom ntiag tug, cov nyiaj them poob hauj lwm, cov txhab nyiaj hauv tuam txhab los sis cov nyiaj khaws cia, pib ua hauj lwm rau pej xeeb, thiab lwm yam kev cai lij choj tshwj xeeb.

Yuav Tsum Kho Tus Mob - Cov kev pab cuam kho mob los yog khoom kho mob uas ib tug kws kho mob yuav muab rau ib tug neeg mob kom thiaj tiv thaiv, kuaj, los sis kho ib tug mob, kab mob, los yog cov tsos mob uas yog raws li:

Tus tswj daim ntawv: Bree Cissell (Tus Nais Saib Xyuas Txheej Txheem – Chaw Saib Xyuas Nyiaj Txais)

Hnuv tim pom zoo: 05/13/2024

Hnuv tau Tshaj Xyuas: 05/13/2024

Pom zoo los ntawm: Fairview Board of Directors, Fairview Range Board of Directors, Grand Itasca Clinic and Hospital Board of Directors, Chief Revenue Officer

Cov ntawv luam tawm yog siv rau kev siv nkaus xwb. Thov saib daim ntawv hluav taws xob rau qhov hloov tshiab kawg nkaus.

- Cov ntsiab cai kho mob uas cov kws kho mob feem coob coj raws li.
- Tsim nyog raws li hom kev kho mob, qhov ntau, qhov tob, qhov chaw, thiab qhov ntev; thiab
- Tsis yog vim yuav txais nyiaj txiag ntawm lub phiaj xwm kho mob thiab neeg yuav kev pab los yog kom yooj yim rau tus neeg mob, tus kws kho mob, los yog lwm tus saib xyuas kev kho mob

Tus Txheej Txheem:

I. Kev Tsub Nqi Ntawm Neeg Mob:

Twb yog M Health Fairview lub hom phiaj kom tsub nqi ntawm lub koom haum tuav pov hwm thiab lwm lub koom haum pab them nqi raws sij hawm. Yuav siv txhua txoj hau kev thiab tag nrho lub dag zog ntawm cov neeg ua hauj lwm thiab cov neeg lav ua hauj lwm, kom thiaj tsub nqi thiab daws txhua qhov teeb meem ntawm lub as khauj uas muaj nqi tshuav. Cov ntaub ntawv tsub nqi no nyob ntawm seb cov ntaub ntawv hauv koos pis tawj puas yog thiab raug. M Health Fairview yuav ceeb toom yog hais tias muaj nqi seem tshuav thiab yuav pab cov neeg mob nrhiav tswv yim kom them nqi seem tshuav thaum txhim tsa ib txoj hau kev them nqi los yog nrhiav kev pab cuam nyiaj txiag rau lawv. Tus txheej txheem tsub nqi yuav yog raug dhia raws li cov cai nram qab no:

- A. Rau tag nrho cov neeg uas muaj koom haum tuav pov hwm, M Health Fairview yuav tsub nqi ntawm lub koom haum pab them, kuj suav nrog tseem fwm thiab lwm yam kev pov hwm uas tsim nyog (uas tus neeg mob qhia txog), tsuas yog rau qhov nram qab no:
1. Kev pov hwm tsis nyob-hauv lub teb chaws-Tus neeg mob tau muab daim ntawv theej ntawm daim nqi xa mus rau lawv cov ntawv pov hwm mob nkeeg raws li tus neeg mob qhov kev thov. M Health Fairview muaj cai hais tias yuav tsum txais nyiaj txiag ntawm neeg mob ua ntej dhau 90 hnub. Tej zaum Fairview yuav xaiv rau nws tus kheej kom tsub nqi ntawm cov koom haum tuav pov hwm uas nyob hauv lwm lub teb chaws kom thiaj ua siab dawb pab tus neeg mob.
- B. Raws li M Health Fairview Daim Ntawv Yeem Lus Nrog Tus Thawj Kws Lij Choj Ntsig Txog Kev Sau Nyiaj Los, tag nrho cov neeg mob uas nyob hauv lub teb chaws Amelikas no uas txais kev pab kho mob uas tsim nyog hauv tsev kho mob uas tsis muaj koom haum tuav pov hwm yuav txais kev txo nqi. Kev txo nqi no yuav zoo tib yam tus nqi qis uas tus kws kho mob yuav txais rau kev pab cuam los yog kev kho mob ntawd ntawm ib tug them nqi kho mob uas tsis yog tseem fwm. thiab tus nqi uas seem tshuav yuav muab tsub ntawm tus neeg mob raws li M Health Fairview tus txheej txheem tsub nqi. Txhua tus neeg mob thov tau ib daim ntawv sau nqi rau lawv lub as khauj thaum twg lawv xav thaum hu M Health Fairview Cov Kev Pab Cuam Cov Neeg Yuav Khoom ntawm 612-672-6724 los yog hu dawb ntawm 1-888-702-4073, Grand Itasca Chaw Kho Mob & Tsev Kho Mob 218-999-1710 los sis Fairview Range Cov Kev Pab Cuam Cov Neeg Yuav Khoom rau ntawm 218-362-6624.
- a. Tag nrho cov neeg mob hauv tsev kho mob uas tsis muaj kev tuav pov hwm los yuav tsum kuaj lawv rau kev tsim nyog txais kev Pab Nyiaj Txiag ua ntej dhau 30 hnub txij thaum txais kev pab.
- C. Yog tias daim ntawv thov raug xyeej (los sis tsis tau ua tiav) los ntawm lub koom haum them nyiaj vim qhov M Health Fairview yuam kev lawm, M Health Fairview yuav tsis sau nqi ntawm tus neeg mob rau ib qho nyiaj ntau tshaj qhov uas twb yuav sau yog lub koom haum them nqi tau them.

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- D. Yog tias daim ntawv thov raug xyeej (los sis tsis tau ua tiav) los ntawm lub koom haum them nqi vim luag tej ua yuam kev uas M Health Fairview pab tsis tau, ces M Health Fairview yuav xa moo mus rau lub koom haum them nqi thiab tus neeg mob kom sau nqi seem tshuav. Yog hais tias twb xa moo ob peb zaug thiab tseem tsis tau txais nyiaj nqi, ces tej zaum M Health Fairview yuav sau nqi ntawm tus neeg mob xwb.
 - E. Tag nrho cov neeg mob muaj cib fim tiv tauj mus rau M Health Fairview ntsig txog kev them nqi los sis txog kev pab cuam nyiaj txiag rau lawv lub as khauj thaum twg los tau thaum tseem tsub nqi.
- II. Kev Sau Nqi Ntawm Tus Neeg Mob thiab Kev Sau Nqi Ntawm Cov Koom Haum:
- A. Yuav xa yam tsawg kawg nkaus 3 daim ntawv sau nqi mus rau MyChart los sis ua tsab ntawv dhau USPS mus rau qhov chaw nyob rau tus neeg mob. Twb yog tus neeg mob/tus neeg ua pov thawj uas lav lus kom qhia txog qhov chaw nyob tseeb thaum txais kev pab cuam kho mob los yog thaum tsiv tsev. Yog hais tias ib lub as khauj muaj ib qho chaw nyob uas tsis yog lawm, ces mam li khij thiab yuav muab kem los ntawm M Health Fairview. Cov ntawv sau nqi rau neeg uas yuav them lawv tus kheej yuav muaj:
 - 1. Cov ntsiab lus ntawm cov kev pab cuam uas tau them los lawm
 - 2. Ib tsab ntawv uas ceeb toom thiab qhia cov neeg mob txog kev pab cuam nyiaj txiag uas txais tau raws li Tsab Cai Pab Nyiaj Txiag, es kuj yuav muaj tus xov tooj rau qhov chaw hauj lwm ntawd thiab qhov txuas vev xaib uas yuav nrhiav tau cov qauv ntawv txog tsab cai no.
 - B. Yog tias ib tug neeg mob tsis txaus siab txog tus nqi thiab/los sis xav tau ntaub ntawv ntxiv txog tus nqi, ces M Health Fairview yuav muab cov ntawv thov ntawd xa mus ua ntej dhau 7 hnuv. M Health Fairview cov ntawv sau nqi muaj ntaub ntawv tiv tauj thiab piav txog tus txheej txheem thaum tsis txaus siab uas raug raws li lub xeev Minnesota Daim Ntawv Yeem Lus Nrog Tus Thawj Kws Lij Choj thiab lub xeev txoj cai.
 - C. Kev txhawj xeeb txog kev saib xyuas neeg mob yuav raug daws los ntawm tus neeg mob txheej txheem kev tsis txaus siab rau kev daws teeb meem thiab lus teb rau tus neeg mob. Yuav tuav tswj lub as khauj raws li tsim nyog.
 - D. Dhau ntawm cov ntawv sau nqi, tsab ntawv, kev tiv tauj mus, thiab kev hu xuv tooj, M Health Fairview yuav rau siab sim tiv tauj mus rau neeg mob kom daws teeb meem txog cov nqi seem tshuav. Yog tias cov as khauj tseem muaj nqi seem tshuav thaum txog lub caij kaw cov as khauj, tej zaum cov nqi uas tsim nyog yuav raug muab xa mus rau lwm lub koom haum sau nqi. Yog muaj lus nug dab tsi, thov tiv tauj mus rau M Health Fairview Qhov Chaw Pab Neeg Yuav Khoom ntawm 612-672-6724 los hu dawb ntawm 1-888-702-4073, Grand Itasca Clinics & Hospitals ntawm 218-999-1710, los sis Fairview Range Chaw Pab Neeg Yuav Khoom ntawm 218-362-6624.
 - E. Cov koom haum uas sawv cev rau M Health Fairview yuav:
 - 1. Sau tag nrho cov nqi uas seem tshuav
 - 2. Muab saib muab xyuas ces xa mus rau Chaw Pab Nyiaj Txiag
 - 3. Txhim tsa tej hau kev kom them nqi zuj zus mus
 - 4. Nrhiav tswv yim kom daws teeb meem thaum hais plaub ntug thaum tsim nyog
 - 5. Nrhiav lub koom haum tuav pov hwm uas tab tom muaj thiab xa lub as khauj rov qab mus rau M Health Fairview

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6. Nrhiav cov uas xiam tag nrho nyiaj txiag los sis cov uas twb tas sim neej lawm thiab xa cov as khauj rov qab mus rau M Health Fairview
7. Sib sab laj txog cov neeg mob uas tsis txaus siab nrog M Health Fairview
8. Muab tag nrho cov as khauj rau tib tug neeg mob koom ua ke ua ib lub as khauj thiab sau nqi ntawm lub as khauj ntawd.

III. Cov Kev Sau Nyiaj Raws Txoj Cai thiab Cov Kev Sau Nyiaj Tshwj Xeeb:

- A. Yuav pub yam tsawg kawg nkaus 120 hnuv txij thaum xub xa ntawv sau nqi txog thaum yuav pib siv tswv yim tshiab thiab tshwj xeeb kom sau nqi. M Health Fairview kuj yuav muab yam tsawg kawg nkaus yog 240 hnuv txij thaum xub txais daim ntawv sau nqi ntawd rau tus neeg mob kom cuv npe rau kev saib xyuas pub dawb raws li Tsab Cai Pab Nyiaj Txiag. Chaw Saib Xyuas Nyiaj Txais yog qhov chaw uas txiav txim siab seb puas tau siv zog kuaj tus neeg mob txaus rau kev tsim nyog txais kev pab nyiaj txiag ua ntej yuav pib tsub nqi tshwj xeeb ntawm cov tib neeg ntawd.

IV. Chaw Pab Neeg Yuav Khoom:

Thaum lub sij hawm tsub nqi thiab cov txheej txheem sau nqi, M Health Fairview thiab nws cov neeg sawv cev yuav muab kev pab cuam zoo rau cov neeg yuav khoom los ntawm kev ua raws cov lus qhia hauv qab no:

- A. M Health Fairview thiab nws cov neeg sawv cev yuav tswj hwm ib tug txheej txheem yooj yim rau cov neeg mob thiab lawv cov lus nug thiab/los sis kev tsis txaus siab uas suav nrog:
 1. Ib tug xov tooj uas neeg mob hu tau dawb
 2. Ib qho email uas neeg mob xa tau ntawv mus rau yog thov
 3. Ib qho chaw ua hauj lwm uas neeg mob xa tau tsab ntawv
 4. Txais moo rau hauv MyChart
 5. Cov ntaub ntawv no yuav nyob rau ntawm txhua daim ntawv sau nqi uas M Health Fairview xa mus.
- B. Thaum twg neeg mob hu tuaj, ces M Health Fairview thiab nws cov neeg sawv cev yuav teb cov lus nug, tshaj xyuas lub as khauj, thiab pub ntaub ntawv ntxaws ntxaws rau neeg mob. M Health Fairview thiab nws cov neeg sawv cev los tej zaum yuav xa cov lus nug rau lwm qhov chaw ua hauj lwm rau hauv M Health Fairview thaum twg thiaj tsim nyog.
- C. M Health Fairview thiab nws cov neeg sawv cev yuav tswj hwm kom tsis kam lees yuav kev ua phem, kev tsim txom, kev saib tsis tau, kev dag los sis kev hais lus tsis ncaj ntawm nws cov neeg ua hauj lwm.

V. Txheej Txheem Cav, Qhia Kev Tsis Txaus Siab, thiab Daws Teeb Meem

- A. Tom qab txais moo txog kev tsis txaus siab ntawm ib tug neeg mob, ces M Health Fairview thiab nws cov neeg sawv cev yuav tshaj xyuas kev tsis txaus siab thiab teb rov qab sai li sai tau ua ntej dhau 7 hnuv raws li peb tus txheej txheem qhia kev tsis txaus siab.
- B. M Health Fairview thiab nws cov neeg sawv cev yuav teev tseg cov neeg mob kev tsis txaus siab thiab kev tsis haum siab (lus hais los sis lus sau tib si).

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- C. M Health Fairview thiab nws cov neeg sawv cev yuav tswj hwm kom tsis kam lees yuav kev ua phem, kev tsim txom, kev saib tsis tau, kev dag los sis kev hais lus tsis ncaj ntawm nws cov neeg ua hauj lwm.

VI. Tsab Cai Siv Tau:

- A. Muaj ntawv fai fab ntawm M Health Fairview Tsab Cai Tsub Nqi thiab Sau Nqi, M Health Fairview Tsab Cai Pab Nyiaj Txiag thiab peb Tsab Cai Cuv Npe Rau Kev Pab Nyiaj Txiag rau ntawm peb qhov vev xaib: <https://mhealthfairview.org/billing>
- B. Koj kuj tiv tauj tau peb ib Qho Chaw Ua Haujlwm Loj los thov kom luag xa ntaub ntawv qhia kab lig kevcai tuaj lossis nug txog kev sau npe Thov Kev Pab Sab Nyiaj Txiag seb puas muaj cai tau kev pab ntawd.
 - 1. M Health Fairview rau ntawm 612-672-6724 lossis hu dawb rau ntawm 1-888-702-4073
 - 2. Fairview Range Medical Center rau ntawm 218-362-6624 lossis hu dawb rau ntawm 1-877-390-6624
 - 3. Cov Tsev Kho Mob Grand Itasca Clinics & Hospitals 218-999-1710
- C. Yus muab tau ntaub ntawv qhia txog tej kab lig kevcai thiab kev Thov Kev Pab Sab Nyiaj Txiag ntawm peb tej chaw sau nyiaj txiag thiab tej tsev kho mob txhua lub.
 - 1. Range Medical Center: 750 E 34th Street, Hibbing, MN 55746
 - 2. Lub Tsev Kho Mob Grand Itasca Clinic & Hospital: 1601 Golf Course Road, Grand Rapids, MN 55744
 - 3. Ib qho chaw twg uas teev npe rau ntawm ntu "Piv rau tiam sis tsis yog tag nrho" rau hauv tsab cai no

Cov ntaub ntawv:

Tsis muaj

Chaw nrhiav ntaub ntawv:

Tsis muaj

Piv rau tiam sis tsis yog tag nrho:

Cov chaw kho mob uas muaj tsheb thauj neeg mob
Lub Tsev Kho Mob Grand Itasca Clinic & Hospital
M Health Fairview Lakes Medical Center
M Health Fairview Northland Medical Center
Fairview Range Medical Center
Lub Tsev Kho Mob M Health Fairview Ridges Hospital
Lub Tsev Kho Mob M Health Fairview Southdale Hospital
M Health Fairview St. John's Hospital
M Health Fairview St Joseph's Campus
M Health Fairview Masonic Children's Hospital

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Tsab Cai

Kev Tsub Nqi thiab Kev Sau Nqi

Hom 5

Tus lej txheeb # 5387

Cov ntawv luam tawm yog siv rau kev siv nkaus xwb. Thov saib daim ntawv hluav taws xob rau qhov hloov tshiab kawg nkaus.

M Health Fairview – Lub Tsev Kawm Ntawv Txuj Siab ntawm Xeev Minnesota Lub Chaw Ua Hauj Lwm Saib Xyuas Txog Fab Kev Kho Mob (University of Minnesota Medical Center)
Lub Tsev Kho Mob M Health Fairview Woodwinds Hospital

Tus tswj daim ntawv: Bree Cissell (Tus Nais Saib Xyuas Txheej Txheem – Chaw Saib Xyuas Nyiaj Txais)

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Phab6 ntawm 6